

# GDST Online Safety Policy

September 2024

## 1. Policy Introduction and Aims

The internet and associated devices, such as computers, tablets, mobile phones and games consoles, are an important part of everyday life. However, these modern technologies have created a landscape of challenges and dangers that is still constantly changing. In order to ensure that the school provides a safe environment for learning, we adhere to the following principles:

- Online safety is an essential part of safeguarding, and the school has a duty to ensure that all pupils and staff are protected from potential harm online.
- Online safety education is an important preparation for life. Pupils should be empowered to build resilience and to develop strategies to prevent, manage and respond to risk online.

The purpose of the online safety policy is to:

- Safeguard and protect all members of the school's community online.
- Identify approaches to educate and raise awareness of online safety throughout the community.
- Enable all staff to work safely and responsibly, to model positive behaviour online and to manage professional standards and practice when using technology.
- Identify clear procedures to use when responding to online safety concerns.

The issues classified within online safety are considerable, but can be broadly categorised into four areas of risk:

- **Content:** being exposed to illegal, inappropriate or harmful material; for example, pornography, racist or radical and extremist views, and in some respects fake news.
- **Contact:** being subjected to harmful online interaction with other users; for example, children can be contacted by bullies or people who groom or seek to abuse them.
- **Commercial exploitation:** for example, young people can be unaware of hidden costs and advertising in apps, games and website.
- **Conduct:** personal online behaviour that increases the likelihood of, or causes, harm; for example, making, sending, and receiving explicit images, or online bullying.

## 2. Policy Scope

This policy applies to all staff including teachers, support staff, external contractors, visitors, volunteers, and other individuals who work for, or provide services on behalf of the school (collectively referred to as 'staff' in this policy) as well as pupils and parents/carers. It applies to the whole school including the Early Years Foundation Stage. It applies to access to school systems, the internet, and the use of technology, using devices provided by the school or personal devices.

The policy also applies to online safety behaviour such as cyber-bullying, which may take place outside the school, but is linked to membership of the school. The school will deal with such behaviour within this policy and associated

behaviour and discipline policies, and will, where known, inform parents/carers of incidents of inappropriate online behaviour that take place out of school.

## **2.1 Links with other policies and practices**

This policy links with a number of other policies, including:

- The GDST *Information Security Policy*
- The GDST *Data Protection Policy*
- The GDST Filtering and Monitoring Procedure
- The school's *Safeguarding and Child Protection Policy*
- The GDST *Safeguarding Procedures* (which incorporates the staff *Code of Conduct*)
- *Acceptable Use Agreements* (AUAs) for staff and pupils
- The GDST *Social Media Policy*
- The school's *Behaviour and Discipline Policy*
- The school's *Anti-Bullying Policy*

## **3. Roles and Responsibilities**

### **3.1 GDST Safeguarding Committee**

The Safeguarding committee is responsible for reviewing and monitoring safeguarding law, policy, guidance and GDST safeguarding policies and procedures, which includes this policy. The Safeguarding committee is responsible for ensuring the GDST Council is kept appropriately informed of safeguarding issues and that safeguarding considerations form part of discussions at Council and its committees as appropriate. The role of the Safeguarding Committee is to:

- Minimise the risk of harm to pupils and to protect pupils and staff.
- Promote and ensure best practice in safeguarding across all GDST schools and academies.
- Oversee the monitoring and review of the effectiveness and implementation of GDST's safeguarding policies and procedures.
- Monitor changes in legislation, policy and Government guidance, help coordinate further action and minimise the risk of non-compliance with respect to ISI and Ofsted inspections.
- Coordinate the work of Trust Office departments responsible for aspects of safeguarding, and to facilitate liaison between Trust Office and schools.
- Where appropriate, make recommendations regarding policy or practice to the Executive Board
- Ensure that online safety practice is audited and evaluated regularly in order to identify strengths and areas for improvement.
- Ensure that appropriate filtering and monitoring is in place and take all reasonable precautions to ensure that users can only access appropriate material.

The Safeguarding Committee is responsible for ensuring the GDST employs a filtering and monitoring provision that complies with the statutory requirements, set out in *Keeping Children Safe in Education* (KCSIE) and the Prevent Duty which is designed to safeguard against harmful and illegal content, including child sexual abuse material (CSAM), and support the well-being of our school community.

### 3.2 GDST Online Safety Group

The Online Safety Group brings together relevant Trust Office departments and school representatives to consider online safety developments and challenges, and how to address or manage these across the GDST network. The role of the group is to:

- Contribute to and review the online safety audit
- Review online safety issues raised to the Safeguarding Committee
- Consider schools' collective experience of online safety practice and possible improvements to centrally managed procedures
- Make recommendations to the Safeguarding Committee

### 3.3 School Governing Board

The School Governing Board has no formal responsibilities in relation to safeguarding, including online safety. However, as part of its role to satisfy itself that the school has a whole school approach to safeguarding and that all school systems, processes and policies operate with the best interests of the child at their heart, the SGB should be kept informed of online safety policy and practice via the termly SGB Safeguarding Report.

### 3.4 The Head:

- Has overall responsibility for online safety provision in school.
- Ensures that online safety is viewed as a safeguarding issue and that practice is in line with GDST and national recommendations and requirements.
- Ensures the school follows GDST policies and practices regarding online safety (including the *Acceptable Use Agreements*), information security and data protection.
- Determines the school's internal policy on the use of personal devices and mobile phones.
- Ensures that online safety is embedded within the whole school curriculum, which enables all pupils to develop an age-appropriate understanding of online safety.
- Supports the DSL by ensuring they have sufficient training, time, support and resources to fulfil their responsibilities.
- Ensures that all staff receive regular, up to date and appropriate online safety training.
- Is aware of what to do in the event of a serious online safety incident and will ensure that there are robust reporting channels for online safety concerns, including internal, GDST and national support.
- Receives regular reports from the DSL on online safety.

### 3.5 The Designated Safeguarding Lead (DSL):

- Takes day to day responsibility for online safety in school.
- Promotes an awareness of and commitment to online safety throughout the school community.
- Acts as the named point of contact on all online safety issues and liaises with other members of staff or other agencies, as appropriate.
- Keeps the online safety component of the curriculum under review, in order to ensure that it remains up to date and relevant to pupils.

- Facilitates training and advice for all staff, keeping colleagues informed of current research, legislation and trends regarding online safety and communicating this to the school community, as appropriate.
- Ensures that all staff are aware of the procedures that need to be followed in the event of an online safety incident.
- Reviews and responds to notifications or alerts generated by the GDST filtering and monitoring solution, or other incidents of online behaviour that may indicate a safeguarding concern.
- Reports regularly to the Head and SLT on matters of online safety, current issues, developments in legislation etc.

### **3.6 Staff managing the technical environment:**

- Apply appropriate technical and procedural controls to ensure that the school's IT infrastructure/system is secure and not open to misuse or malicious attack, whilst allowing learning opportunities to be maximised.
- Keep up to date with the school's online safety policy and technical information in order to carry out their online safety role effectively and to inform and update others as relevant.
- Provide technical support to the DSL and leadership team in the implementation of online safety procedures.
- Ensure that the school's filtering rules, and policy is applied and updated on a regular basis, and oversee the school's monitoring system.

### **3.7 All school staff:**

- Read, adhere to and help promote the online safety policy, *Acceptable Use Agreements* and other relevant school policies and guidance.
- Take responsibility for the security of school systems and the data they use or have access to.
- Model safe, responsible, and professional behaviours in their own use of technology.
- Embed online safety in their teaching and other school activities.
- Supervise, guide, and monitor pupils carefully when engaged in activities involving online technology (including extra-curricular and extended school activities if relevant).
- Have an up-to-date awareness of a range of online safety issues and how they may be experienced by the children in their care.
- Identify online safety concerns and take appropriate action by reporting to the DSL.
- Know when and how to escalate online safety issues.
- Take personal responsibility for professional development in this area.

### **3.8 Pupils (at a level that is appropriate to their individual age, ability and vulnerabilities):**

- Engage in age-appropriate online safety education opportunities.
- Read and adhere to the school *Acceptable Use Agreements*.
- Respect the feelings and rights of others both on and offline, in and out of school.
- Take responsibility for keeping themselves and others safe online.
- Report to a trusted adult if there is a concern online.

### 3.9 Parents and carers:

- Read the school *Acceptable Use Agreements* and encourage their children to adhere to them.
- Support the school in online safety approaches by discussing online safety issues with their children and reinforcing appropriate, safe online behaviours at home.
- Model safe and appropriate use of technology and social media, including seeking permission before taking and sharing digital images of pupils other than their own children.
- Identify changes in behaviour that could indicate that their child is at risk of harm online.
- Seek help and support from the school, or other appropriate agencies, if they or their child encounter risk or concerns online.
- Use school systems, such as learning platforms, and other network resources, safely and appropriately.
- Take responsibility for their own awareness in relation to the risks and opportunities posed by new and emerging technologies.

## 4. Education and Engagement

### 4.1 Education and engagement with pupils

The school curriculum includes age-appropriate lessons and activities on online safety for all pupils, intended to raise awareness, build resilience, and promote safe and responsible internet use by:

- Ensuring education regarding safe and responsible use precedes internet access.
- Including online safety across the curriculum, including the Personal Social and Health Education, Relationships and Sex Education and Computing programmes of study, covering use both at school and home.
- Reinforcing online safety messages whenever technology or the internet is in use.
- Ensuring that the needs of pupils considered to be more vulnerable online, such as those with SEND or mental health needs, are met appropriately.
- Using support, such as peer education approaches and external visitors, to complement online safety education in the curriculum.
- Educating pupils in the effective use of the internet to research; including the skills of knowledge location, retrieval and evaluation.
- Teaching pupils to be critically aware of what they see online and shown how to validate information before accepting its accuracy.
- Teaching pupils to respect and adhere to principles of academic integrity. This will include understanding the importance of producing their own independent work, being transparent and honest about any use of source material or generative applications, respecting copyright and using appropriate referencing conventions.
- Supporting students in building resilience to radicalisation by providing a safe environment for debating controversial issues and helping them to understand how they can influence and participate in decision-making.

The school will support pupils to read and understand the *ICT Acceptable Use Agreement* in a way which suits their age and ability by:

- Discussing the ICT AUA and its implications, and reinforcing the principles via display, classroom discussion etc.

- Informing pupils that network and internet use will be monitored for safety and security purposes and in accordance with legislation.
- Recognising positive use of technology by pupils.

#### **4.2 Training and engagement with staff**

The school will:

- Provide and discuss the *Online Safety Policy* and staff *ICT Acceptable Use Agreement* with all members of staff as part of induction.
- Provide up-to-date and appropriate online safety training for all staff on a regular basis, with at least annual updates.
- Make staff aware that school systems are monitored, and activity can be traced to individual users. Staff will be reminded to behave professionally and in accordance with school's policies when accessing school systems and devices.
- Make staff aware that their online conduct out of school, including personal use of social media, could have an impact on their professional role and reputation within school.
- Highlight useful educational resources and tools which staff should use, according to the age and ability of the pupils.
- Ensure all members of staff are aware of the procedures to follow regarding online safety concerns affecting pupils, colleagues, or other members of the school community.

#### **4.3 Awareness and engagement with parents and carers**

Parents and carers have an essential role to play in enabling children to become safe and responsible users of the internet and associated technologies. The school will build a partnership approach to online safety with parents and carers by:

- Providing information and guidance on online safety in a variety of formats. This will include offering specific online safety awareness training and highlighting online safety at other events such as parent evenings.
- Informing parents about what the school asks pupils to do online, and who they will be interacting with.
- Drawing parents' attention to the school online safety policy and expectations in newsletters and on the website
- Requiring parents to read the pupil *ICT Acceptable Use Agreement* and discuss its implications with their children.

### **5. Reducing Online Risks**

The internet is a constantly changing environment with new apps, devices, websites, and material emerging at a rapid pace. The school will:

- Regularly review the methods used to identify, assess and minimise online risks.
- Examine emerging technologies for educational benefit and undertake appropriate risk assessments before use in school is permitted.

- Ensure, through online safety education and the school ICT AUAs, that pupils know that the school's expectations regarding safe and appropriate behaviour online apply whether the school's networks are used or not.

## 6. Safer Use of Technology

The school uses a wide range of technology. This includes access to:

- Computers, laptops, and other digital devices
  - Internet which may include search engines, generative Artificial Intelligence (AI) and educational websites
  - Learning platforms
  - Cloud services and storage
  - Email and messaging
  - Games consoles and other games-based technologies
  - Digital cameras, web cams and video cameras
  - Virtual reality headsets
- Supervision of pupils will be appropriate to their age and ability.
  - All school-owned devices should be used in accordance with the school's ICT AUAs and with appropriate safety and security measures in place.
  - Members of staff should always check websites, tools and apps for suitability before use in the classroom or recommending for use at home. Further information is provided in the GDST EdTech procedure.
  - Staff and pupils should consider copyright law and principles of academic integrity before using internet-derived materials (and where appropriate comply with licence terms and/or acknowledge the source of information).

## 7. Social Media

Social media is defined as any interactive online media that allows people to communicate with each other or to share ideas, opinions or data. This includes, but is not limited to, social forums such as Facebook, LinkedIn, and X (formally known as Twitter), covers blogs and video- and image-sharing websites such as YouTube, Google+, WhatsApp and Instagram, and includes all other social networking sites and internet postings. It includes taking part in discussions on web forums or message boards and providing reviews on business or customer review websites.

### 7.1 Staff use of social media

Staff use of social media is governed by the GDST Social Media Policy.

## **7.2 Pupils' personal use of social media**

School curriculums are designed to provide a well-rounded education that goes beyond academic subjects and includes the development of social skills and pastoral support. Online services that support personal, social, health, peer support and extracurricular activities are considered to form part of this.

The use of social media will only be facilitated for students under the age of 16 where this is for the purpose of delivering the curriculum. Where the terms of service of a social media platform advise they are unsuitable for a child below a defined age, we will abide by these restrictions.

- Safe and appropriate use of social media will be taught to pupils as part of online safety education, via age-appropriate sites and resources.
- Any concerns regarding pupils' use of social media, both at home and at school, will be dealt with in accordance with existing school policies. Concerns will also be raised with parents/carers as appropriate, particularly when concerning underage use of social media sites or tools.

## **8. Responding to Online Safety Incidents and Concerns**

- All members of the school community will be made aware of the reporting procedure for online safety concerns, including: breaches of filtering, youth produced sexual imagery (sexting), cyberbullying and illegal content.
- All members of the community must respect confidentiality and the need to follow the official school procedures for reporting concerns.
- Incidents will be managed depending on their nature and severity, according to the relevant school policies
- After any investigations are completed, the school will debrief, identify lessons learnt and implement any changes in policy or practice as required.
- If the school is unsure how to proceed with an incident or concern, the DSL will seek advice from the ITS or Legal Department at Trust Office.

### **8.1 Concerns about Pupils' Welfare**

- The DSL will be informed immediately of any online safety incident that could be considered a safeguarding or child protection concern.
- The DSL will ensure that online safeguarding concerns are escalated and reported to relevant agencies.
- The school will inform parents and carers of any incidents or concerns involving their child, as and when required.

### **8.2 Misuse**

- Complaints about IT misuse by pupils will be dealt with by a senior member of staff under the relevant policies and procedures and according to the nature of the complaint.
- Any complaint about staff misuse will be referred to the Head.
- Pupils and parents are informed of the school's complaints procedure.



## 9. Monitoring and Review

- The school will monitor internet use and evaluate online safety mechanisms to ensure that this policy is consistently applied in practice.
- The online safety policy framework will be reviewed by the GDST at least annually, and in response to any new national guidance or legislation, significant developments in the use of technology, emerging threats or incidents that have taken place.

## 10. Useful links and sources of advice

### 10.1 Guidance and resources

- [Teaching Online Safety in School \(DfE\)](#)
- [Education for a Connected World \(UKCIS\)](#)
- [Sharing nudes and semi-nudes: advice for education settings working with children and young people \(UKCIS\)](#)
- [Indecent images of children: guidance for young people](#)
- [Harmful online challenges and online hoaxes \(DfE\)](#)
- [Cyberbullying: understand, prevent and respond \(Childnet\)](#)
- [Cyberbullying: advice for headteachers and school staff \(DfE\)](#)

### 10.2 National Organisations

- Action Fraud: [www.actionfraud.police.uk](http://www.actionfraud.police.uk)
- CEOP:
  - [www.thinkuknow.co.uk](http://www.thinkuknow.co.uk)
  - [www.ceop.police.uk](http://www.ceop.police.uk)
- Childnet: [www.childnet.com](http://www.childnet.com)
- Get Safe Online: [www.getsafeonline.org](http://www.getsafeonline.org)
- Internet Matters: [www.internetmatters.org](http://www.internetmatters.org)
- Internet Watch Foundation (IWF): [www.iwf.org.uk](http://www.iwf.org.uk)
- Lucy Faithfull Foundation: [www.lucyfaithfull.org](http://www.lucyfaithfull.org)
- NSPCC: [www.nspcc.org.uk/onlinesafety](http://www.nspcc.org.uk/onlinesafety)
  - ChildLine: [www.childline.org.uk](http://www.childline.org.uk)
  - Net Aware: [www.net-aware.org.uk](http://www.net-aware.org.uk)
- The Marie Collins Foundation: [www.mariecollinsfoundation.org.uk](http://www.mariecollinsfoundation.org.uk)
- UK Safer Internet Centre: [www.saferinternet.org.uk](http://www.saferinternet.org.uk)
  - Professional Online Safety Helpline: [www.saferinternet.org.uk/about/helpline](http://www.saferinternet.org.uk/about/helpline)
  - Telephone helpline: 0844 381 4772

## Appendix 1: Guided Home Learning

Following the COVID-19 outbreak in 2020, GDST schools moved to Guided Home Learning for the majority of pupils during periods of national lockdown. Now, Guided Home Learning continues to be a managed part of the curriculum, either as a means of providing support for individual pupils in specific circumstances, or as part of a more flexible and diverse educational offer which the school and the GDST will continue to develop and enhance over time.

The school is committed to ensuring that online safety standards are maintained in the delivery of Guided Home Learning. Alongside the provisions in the *Safeguarding and Child Protection Policy* and *Online Safety Policy*, the GDST *Social Media Policy*, staff Code of Conduct and *Acceptable Use Agreements* for staff and pupils, the guidelines below must be followed.

### Providing a safe system

- For the purposes of Guided Home Learning, the primary platforms used across the GDST network are:
  - Microsoft Teams
  - Google Classroom
  - Firefly

The GDST has central oversight of and can monitor activity and communications through these platforms. The platforms are restricted to GDST users only and permissioned accordingly. Other platforms may be used at times for specific purposes. The online safety implications of any platform are carefully considered before use, and will be a key consideration in any decisions on configuration.

- Any activity involving non-GDST users (e.g. visiting speakers or pupils from other schools) will be risk assessed. Virtual visiting speakers are vetted and supervised in the same way as they would be if they were coming onto the school site to deliver their material.
- Some live online sessions are recorded for safeguarding purposes (as set out below). When a recording is made, access is restricted to participants and the IT Administrator. Access may be granted to others in the event of a complaint, formal investigation, or legal request (this would be carried out under the standard GDST policies). Further distribution is strictly prohibited. Recordings will be deleted after 12 months.

### Formats for home learning

There is a wide range of formats for guided home learning, including:

- Posting activities for pupils at regular intervals, with pupils posting responses
- Providing recorded material in the form of podcasts or video tutorials
- Directing pupils to web-based resources and activities they can engage with on or offline, e.g. PurpleMash
- Interactive/live teaching in real time

Teachers will select the most appropriate format depending on a number of factors, including the age of the pupils, size of the group, nature of the activity, and the degree of support required; and taking into account the need to provide a variety of learning experiences within a lesson, across the school day/week and through a scheme of work.

### Live online teaching

Live online teaching is an important part of this overall package for pupils of all ages, and can provide an exciting and enriching opportunity for collaboration between GDST schools. Interaction with a teacher is an important part of the learning process, and whilst online contact cannot replicate face to face contact, live sessions are particularly helpful

as they allow contemporaneous communication, with students able to respond to staff questions – and vice versa. Live contact is also an important part of pastoral support, and gives pupils the opportunity to interact with peers and maintain important social connections.

However, it should be remembered that live online teaching remains ‘one tool in the box’ and, for the reasons set out above, it should be balanced alongside learning opportunities in a range of other formats.

In order to safeguard both pupils and staff, live online sessions must be conducted following the protocols set out below.

**For staff:**

- Only use school approved platforms; do not use social media in communicating with pupils
- Keep a record/log of live online lessons – date and time, attendance, what was covered, any incidents. Any serious incidents should be reported in the usual manner depending on the nature of the issue
- Maintain professional conduct during live streaming – dress appropriately, consider your surroundings (background, other household members who may come into view etc.) and blur if necessary, and remember that your microphone may be on
- Maintain the same boundaries and insist on the same standard of behaviour as in a school setting. Make specific protocols clear at the outset, e.g. muting of microphones at appropriate times, use of supervised chat only, etc.
- The Head must be advised in advance of any 1:1 sessions. All 1:1 teaching sessions must be recorded on Microsoft Teams or Google Classroom. Support and pastoral 1:1 sessions should be recorded on Teams or Google Classroom unless the professional judgement of the member of staff is that this would be inappropriate, or the pupil is unhappy about a recording being made, in which case it is acceptable for detailed notes to be kept instead. Distribution of the recording beyond participants who have automatic access is strictly prohibited.

**For pupils:**

- Always log on through your GDST account and use your GDST email for school business
- GDST platforms may only be used for school business. Do not set up or engage in any activity which is not connected to school business and endorsed by your teachers
- Do not make recordings, take screenshots/screengrabs or photographs, or store or distribute footage of teachers or other pupils
- Be aware that some live online sessions may be recorded by the teacher
- Dress appropriately for online lessons
- Ensure that you have a safe and appropriate place to participate from. Blur your background if necessary
- Follow the school rules for conduct during online lessons as if you were in school
- Do not undermine in any way the technology used to offer video lessons
- If you have concerns about online safety, or if you feel you are being bullied, talk to someone you trust
- There are also external reporting routes you can use:
  - [Childline](#) – for support
  - [CEOP](#) – to make a report about online abuse
  - [UK Safer Internet Centre](#) – to report and remove harmful online content

## The role of parents:

- It is the responsibility of parents to ensure that pupils are monitored in their use of technology for Guided Home Learning as they would ordinarily do when their children are using technology at home.
- While students are working from home they are connected to their home broadband so their traffic doesn't go through the GDST firewall – parents will therefore need to ensure that age-appropriate filtering or safe search is enabled at home. Information on setting this up can be found at: <https://www.saferinternet.org.uk/advice-centre/parents-and-carers/parental-controls-offered-your-home-internet-provider> and here: <https://www.internetmatters.org/parental-controls/>
- Communication during online learning is between student and teacher: parents should communicate with school/staff in the usual manner, via school email or telephone
- Parents with queries about Guided Home Learning should contact their child's class teacher or tutor. Concerns related to safeguarding, child protection or online safety should be referred to the DSL
- Incidents can also be reported to CEOP <https://www.thinkuknow.co.uk/parents/Get-help/Reporting-an-incident/> or Report Harmful Content <https://reportharmfulcontent.com/>

## **Appendix 2: Use of Personal Devices and Mobile Phones**

Please see Shrewsbury High School's Mobile Phone and Smart Technology Policy, September 2024