

Logging in for the first time

Using the Firefly Parent Dashboard, you will be able to see up-to-date information about your child (or children) and also be kept informed of relevant school information.

Here's how you log in for the first time.

1. Go to parent Dashboard address

In your browser (on any device, PC, Mac, iPhone, iPad, Android etc), go to the parent portal address <https://shrewsburyhigh.fireflycloud.net>

2. Choose the Parent Login

Make sure the Parent Login option is selected.



SHREWSBURY HIGH SCHOOL

Shrewsbury High

Login using your e-mail address or
username

Parent Login



|



Password

Log in

Forgotten your password?

Logging in for the first time? Activate your
account.

Or log in with

Pupil and Staff Login



3. Choose the 'Activate your account' link

NB. You will only need to do this the first time that you log in.



Shrewsbury High

Login using your e-mail address or
username

Parent Login

Log in

[Forgotten your password?](#)

Logging in for the first time? Activate your
account.

Or log in with

Pupil and Staff Login



4. Enter your email address

On the next screen, enter the email address that the school already holds on record for you, and click 'Activate account'. This will be the email address that you received these Firefly instructions on.

Please note:- each email address can only be attached to one account, so if you have a shared email address, only one of you can login. If this is the case, please contact us with an alternate email address with which we can update your records.



The screenshot shows a web interface for Shrewsbury High. At the top, a dark header contains the text 'Shrewsbury High'. Below this, the page is divided into two main sections. The left section is titled 'Activate account' and includes a sub-section for 'Parent Login'. It contains the instruction: 'To activate your account, enter your e-mail address or username.' Below this is a text input field containing the email address 'emails@emails.co.uk' and a blue button labeled 'Activate account'. The right section is titled 'Or log in with' and contains a button for 'Pupil and Staff Login'. At the bottom right of the page, there is a 'firefly' logo.

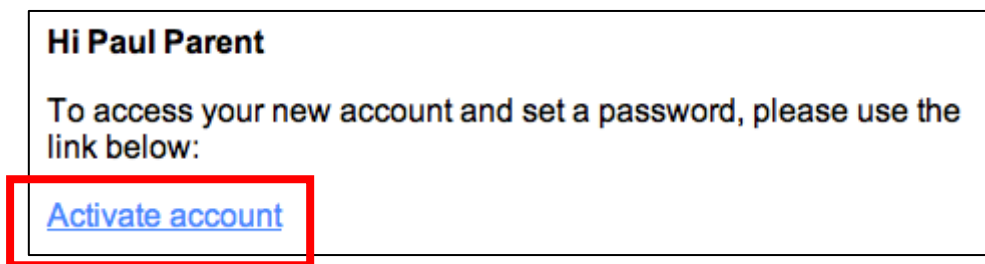
5. Check your email

The parent dashboard will then send you an email. **Please check your junk / spam folder if you do not receive the email.**

Check your mailbox!

An e-mail with details of how to access your account has been sent to your registered address.

6. Click the link that appears in your email



7. Create and confirm a password

The password is one of your own choosing. You can be reminded of it or change it at any time.

8. Choose Activate Account

You will now be logged on to the parent dashboard.

The next time you log on with your parent account, simply use your email and the new password you have just created.